

Maescanol, Llanllwni, Carmarthenshire, SA39 9EB Tel: 07944775818

Terms & Conditions

1. Mountain View Boarding Kennels has the right to refuse to accept a dog if you cannot provide evidence that your dog has an up to date Veterinary certificate of vaccinations including the kennel cough, hepatitis, parvovirus, leptospirosis vaccine and flea and worming treatments.

ALL DOGS MUST HAVE THE KENNEL COUGH VACCINE A MINIMUM OF 12 DAYS BEFORE THEIR STAY

- 2. Bookings that are cancelled within 7 days of the arrival date may be subject to a 50% cancellation fee of their booking, and bookings that are cancelled within 48 hours of the arrival date may be subject to a 100% cancellation fee of their booking.
- 3. 'No shows' or cancellations made on the expected day of arrival will be invoiced for the full amount of the original booking.
- 4. Additional charges for services such as grooming apply.
- 5. All fees are to be paid upon collection of your dog(s).
- 6. Customers with outstanding unpaid invoices will be refused future bookings until such time that the account is settled in full.
- 7. We charge a daily rate for boarding including the day of arrival and the day of collection.
- 8. If you decide to collect your dog(s) early, you will still need to pay for the original booking in full.
- 9. If you insist that your dog be let off the lead, the Boarding Kennels requires that you accept full responsibility if your dog runs away or gets lost.
- 10. If you choose to board more than one dog in a kennel together, this will be done at the owners own risk, accepting that Mountain View Boarding Kennels takes no responsibility if fighting occurs between your pets.
- 11. In the event of illness or injury of any dog(s) boarded at the kennels the owner must agree to pay Mountain View Boarding Kennels for all necessary treatment including the fee of the veterinary surgeon in addition to boarding fees.
- 12. Should you not return to collect your dog(s) from Mountain View Boarding Kennels within one month of the expected departure date, the Boarding Kennels has the right to refer your dog to a rescue centre.
- 13. We accept the following payment method, cash only.

I have read and accept the Terms & Conditions

Print Name:	Signed:
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Date:	